

# PRIVACY POLICY

## 1. Version History

Version	Approval Date	Approval	Observations
1	1/12/2022	Management Board of Greenvolt Power Poland Sp. Z o.o.	Initial Issue

## **Privacy Policy**

Welcome to Greenvolt Power. Thank you for visiting our website and we are glad you are here. This is our Cookie Policy. It describes for you the various ways we use certain technologies to collect information about you during your use of our websites located at <a href="https://power.greenvolt.com">https://power.greenvolt.com</a> (the "Website"). This Cookie Policy does not apply to any other website, service, or application of Greenvolt Power or any websites, services, or applications linked to or from the Website.

In this Cookie Policy, Greenvolt Power is sometimes referred to simply as "Greenvolt", "we", "our", or "us". If you do not agree to terms of this Cookie Policy, you may not use the Website. This Cookie Policy is subject to, and made part of, the Terms of Use available here and our Privacy Policy available here.

#### 1. The Information We Collect

We collect two types of information. The first type is information that identifies an individual (called "personal information"). The second type is information that does not identify, and cannot reasonably be used to identify, an individual (called "anonymous information"). We collect the following particular personal and anonymous information during your use of the Website:

- Your email address when you sign-up for email communications.
- Information you provide to us when you contact us through the Website
- Information you provide to us, such as through completion of a web form on the Website.
- Information we obtain from a third party, such as a site or platform provider, about use of the Website on third-party platforms or devices.
- Location information, including location information provided by a mobile or other device interacting with our Website (including through beacon technologies), or associated with your IP address or other online or device identifier.
- Activity information about your use of our Website, such as the content you view, how often you visit our Website, and your preferences.
- Usage, viewing, technical, and device data when you use the Website. This information may be collected through the use of "cookies" or other technologies that automatically collect information while you are visiting our Website. Please visit our Cookie Policy for more information about our use of these technologies.

The Website is not intended for children under the age of thirteen. Greenvolt does not knowingly collect or solicit any personal information from anyone under the age of thirteen or knowingly allow such persons to use the Website. If you are under thirteen please do not attempt to send us any personal information. If you have reason to believe

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that we have collected any personal information from someone under thirteen years of age, please have the child's parent or guardian contact us as directed in Section 8.

#### 2. How We Collect Your Information

We collect information from you two ways – information that you voluntarily choose to provide to us (such as when you submit a web form) and information that we collect automatically, such as through certain technology we use on our Website. These methods are described more fully below:

- We collect information when you voluntarily provide it to us such as when you contact us on the Website.
- We collect information using analytics tools, including when you visit our Website, including cookies, web beacons, and other technologies. Please visit our Cookie Policy for more information about our use of these technologies.

You are not required to voluntarily submit personal information to us in order to access or use the Website.

#### 3. How We Use Your Information

Consistent with applicable law and any applicable choices and controls that may be available to you, we may use information collected from you, or from devices associated with you, to:

- Provide you with the Website and the functions and services you request, view, or engage with;
- Communicate with you and send you information or request feedback about features on our Website or changes to our policies;
- Send you offers and promotions for our products and services or third-party products and services;
- Personalize content and experiences;
- Operate, understand, optimize, develop, or improve our Website, products, services, and operations, including by using survey research and analytics tools; and
- Detect, investigate, and prevent activities that may violate our policies, pose safety issues, or be fraudulent or illegal.

#### 4. How We Share Your Information

We may share anonymous information in accordance with our practices. We will not share your personal information with another entity except in limited circumstances, including:

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- When you allow or direct us to share your personal information with another person or company;
- Please note that once we share your personal information with another company in the above circumstances, the information received by the other company is controlled by that company and becomes subject to the other company's privacy practices.
- When companies perform services on our behalf; and
- When we share your personal information with third parties in connection with the sale of our business or other corporate event, to enforce our Terms of Use or rules, to ensure the safety and security of our users and third parties, to protect our rights and property and the rights and property of our users and third parties, to comply with legal process, or in other cases if we believe in good faith that disclosure is required by law.

#### 5. Third Party Sites

Greenvolt may include or offer links to certain external resources, including websites, apps, or platforms unaffiliated with or not controlled by Greenvolt ("External Sites"). The Privacy Policy does not apply to External Sites and we are not responsible for the privacy policies or practices of External Sites or your use of the External Sites. Please read the policies and practices of External Sites before accessing or using them. For example, use of our online storefront is subject to the privacy policy of the vendor we utilize for that function and are included on the storefront registration and account pages.

#### 6. Security and Retention of Your Information

The security of your information is important to us. We have implemented commercially reasonable security measures that are designed to protect your information from unauthorized access, disclosure, use, and modification. We regularly review our security procedures to consider appropriate new technology and methods. Please be aware that, despite our efforts, no measures are perfect or 100% secure.

Greenvolt will retain your personal information for as long as needed to fulfill the purposes outlined in this Privacy Policy and the Terms of Use unless a longer retention period is required or permitted by law. When your personal information is no longer required by Greenvolt, we will delete your personal information.

#### 7. Updates and Changes

From time to time, we may change this Privacy Policy to accommodate new technologies, industry practices, regulatory requirements, or for other purposes. We will provide notice to you if these changes are material and, where required by applicable law, we will obtain your consent. Notice may be by email to you at the last email address you provided us, by posting notice of such changes on the Website, or by other means,

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consistent with applicable law. Your continued use of the Website following such notice constitutes your acceptance of such changes. If you do not accept such changes, we ask that you not access or use the Website.

#### 8. Contact Us

Please let us know if you have any comments or questions about this Privacy Policy or our privacy practices. You may email us at <u>communication.us@power.greenvolt.com</u>.